

TRUMAN VA BULLETIN

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EMPLOYEE RECOGNITION AWARDS

Patricia A. Egesdal, RN (PS) – Employee of the Month (June)

Daniel P. Holt (Canteen) – Customer Service Star of the Month (May)

Rebecca Rahmoeller, RN (PC) – Certified VHA Mentor at the Resident Level

Veronica Ramnarine, LCSW (PS) – 2008 Social Work National VISN Lead Group Participant

EMPLOYEE PARKING ASSIGNMENT INFORMATION

The upcoming major construction project to replace and renovate the medical center's operating room suites will require several changes that directly impact employee parking including reassignment of parking areas for many employees. All but a few staff members that will retain their parking spaces in Parking Lot C (northwest of the facility near the ambulance entrance) have been requested to communicate their assigned parking area preference by June 26. Key information points associated with changes related to patient, visitor and employee parking are as follows:

- In order to decrease potential hazards and to assure required access to the construction zone, a total of 10 current spaces assigned for employee handicap parking will be shifted from the curb adjacent to Pershing Park into Parking Lot C. A review and renewal process for that designation has been accomplished by VA Police and Employee Health.

- Decreasing open spaces to accommodate employee handicap parking will exacerbate a situation where Parking Lot C is currently oversubscribed and requires reassignment of approximately 50 employees. Management, with concurrence of both em-

ployee unions, determined that spaces in Parking Lot C will be assigned primarily to physicians and dentists as well as the executive management team when the employee handicap spaces are relocated in July.

- A new University parking garage, located at Monk Drive and Hospital Drive, is tentatively scheduled to open on or about July 1. VA is negotiating with the University for a large number of parking spaces in that garage. When the contract for those parking spaces has been finalized, employees currently parking across Stadium Boulevard in the Hearnes Center parking lot will be relocated.

- In order to better serve Veterans receiving care at this medical center, alterations to the current Valet Parking service will be made. The parking space assigned to the Valet Parking program will be relocated from Parking Lot A (patient and visitors lot directly east of the facility) to Parking Lot D (employee parking lot located between Stadium Boulevard and the facility). This action will increase available self-parking spaces (+165) for Veterans and visitors while maintaining the advantages of Valet Parking. The 136 employee spaces in Parking Lot D reassigned to Valet Parking will be replaced

by spaces in the University parking garage.

- Employees have been requested to communicate their preference for assigned parking spaces in the new University parking garage or Parking Lot D. This applies to (1) those employees affected by the changes in Parking Lot C, (2) employees currently parking across Stadium Boulevard at the Hearnes Center and (3) employees currently parking in Parking Lot D. To communicate your choice, please access the link on the hospital home page. Employees have until June 26 to communicate their choice. Please communicate your choice one time only. Assignment of employees to the new University parking garage will be based upon (1) their voluntary choice and (2) their entrance on duty (EOD) date at Truman VA, with the longest service taking precedence.

- When parking assignments have been finalized, VA Police will reprogram key cards and issue new hang tags as needed. At this time, we anticipate this activity will take place during the month of July. The major goals behind all of these actions are to better serve Veterans and their families and to meet the needs of our employees.

OI&T “COMPUTER CORNER”

Track-It! work orders are a reliable way to request assistance from OI&T. Anyone can enter a Track-It! work order from the Truman VA home page (Click on the Track-It! link at the top of the page). OI&T personnel receive automatic notification of new work orders by pager.

IT Specialists assigned to the Help Desk review all Track-It! work orders that are not automatically assigned to an IT Specialist and, when possible, remotely troubleshoot and resolve the issue. If the Help Desk cannot resolve the issue, the Track-It! work order is assigned to the appropriate IT

Specialist. With the help of our customers, there will be an increase in work efficiency and problem resolution.

One of the best ways to help OI&T is to provide pertinent information when entering the Track-It! work order:

WORK ORDER REQUEST

Fill this form out as completely as possible. When you submit this work order you will receive a confirmation number.

[Back to Your Work Orders](#)

Summary (*):

Call-back number: (*):

(573) 814-6506

Priority (*):

Computer Name:

CMO91513

Work Order Type (*): Subtype: Leave Blank - Not used:

Description:

Attachment:

Browse...

Submit

(*) Denotes a required field.

Summary: Provide a brief description of problem. Always include CMO# of PC and /or EE# of printer & printer name.

Call-back number: List the number OI&T should call to reach the person with the problem (not always the requestor).

Priority: This is multiple choice. Select the priority that fits the problem; Select "0 - direct patient (1hr)" only if you cannot meet the needs of your patient.

Work Order Type: Your choice will automatically route the work order to an IT Specialist or the Help Desk will review and assign the work order to an IT Specialist.

Description is very important: Provide as much information as possible. Details give the Help Desk the information needed to diagnose the problem. Good information decreases the time it takes to resolve the problem.

PRE-RETIREMENT SEMINAR

Two sessions of a pre-retirement seminar are scheduled on Wednesday, June 17. Representatives from Blue Cross/Blue Shield and the Social Security Administration will present information for all interested

employees. Sessions are scheduled from 9:00 to 11:30 a.m. and from 1:30 to 3:30 p.m. in the auditorium. For more information, contact Anna Kahle (HR) at extension 56399.



NEW & DEPARTING EMPLOYEES



NEW EMPLOYEES: BACK ROW: **CASEY BOSTICK**, Reimbursement Billing Technician (FIN) ★ **JOHN HOFFMANN**, Housekeeping Aid (FM) ★ **JOHN STANFORTH**, Program Support Clerk (FIN) ★ **PHILIP BALLANCE**, Graduate Pharmacist (Pharmacy) ★
FRONT ROW: **JASON GROCE**, HR Assistant (HR) ★ **LORISSA DUFFY**, LPN (PC) ★ **CHRISTINA RASMUSSEN**, Audiology Student (SC) ★ **RALPH YOUNG**, Supply Technician (Logistics)

FAREWELL

(not pictured)

Andrew Abernathy, Food Service Worker (Canteen)

Denise Powell, Program Support Clerk (Research)

Alex Sutton, Food Service Worker (Canteen)

JUNE SERVICE PIN RECIPIENTS

30-YEARS

Jamie L. Beuke, RN, Staff Nurse (PS)

25-YEARS

Wayne P. Hogan, Supervisory General Engineer (FM)

Rebecca M. Russell, Prosthetics Purchasing Agent (CS)

20-YEARS

Timothy M. Anderson, Health Systems Specialist (DIR)

Don A. Hatfield, DDS, Staff Dentist (SC)

15-YEARS

Tracy L. McGee, Patient Services Assistant (HAS)

Anita F. Smith, Supervisory Dietitian (PS)

10-YEARS

Anthony T. Gallaher, Police Officer (Police)

5-YEARS

Ashley E. Bick, Program Support Assistant (FIN)

Mary I. Boese, Pharmacy Technician (Pharmacy)

David C. Dykstra, Teller (FIN)

Elaine J. Erickson, Accounts Receivable Technician (FIN)

Sandra J. Ficken, RN, Staff Nurse (PS)

Carolyn R. Hauptmann, Physical Therapist (CS)

Sandra D. Petty, Cook (Canteen)

Linda J. Schaper, Medical Support Assistant (BH)

David J. VanMeter, Health Systems Specialist (DIR)



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On the Web:
www.columbiamo.va.gov

Enjoy Your Freedom?

Thank A Veteran!



ODDS & ENDS

Voluntary Leave Transfer Program

Carrie Lawrence (PS) has been approved for the Voluntary Leave Transfer Program. Contact **Lena Warren** (HR) for information.

Congratulations to Truman VA Canteen

Hats off to the Veterans Canteen Service (VCS) operation at Truman VA for being named 2008 Canteen of the Year. **Renee Claypool**, VCS Service Supervisor at Truman VA, and her staff were recognized by national Canteen Service officials on June 10 in the auditorium.

Leadership Columbia Graduate

Congratulations to **Sara Hake**, EEO Program Manager at Truman VA. On June 9, she was recognized at the Columbia Chamber of Commerce Leadership Columbia graduation event. The annual six-month leadership development program, which runs from January until June, accepts 30 individuals from chamber member organizations and businesses. Sara is the seventh Truman VA staff member to complete the program since 1997.